



## 10 Year UV Warranty

We guarantee the following:

**Should any *ABSHADE*<sup>®</sup> Shade Sail fail for reasons of UV degradation within ten (10) years of the date of purchase, we will gladly replace the entire Shade Sail at no charge.**

**Should any *ABSHADE*<sup>®</sup> Shade Sail fail for reasons of a defect in the workmanship or fabrication within three (3) years of the date of purchase, we will gladly replace the entire Shade Sail.**

Conditions:

- 1) The definition of 'failure' used means any instance where the fabric has lost more than 10% of its strength for each year of its life.
- 2) The definition of 'Defect' used means any instance where the stitching has separated from the fabric by its own means.
- 3) This guarantee does not cover deterioration due to chemical exposure (cleaning chemicals, PVC's, solvents etc).
- 4) This guarantee does not cover damage to the cloth or stitching caused by stresses beyond its design strength. (Excessive wind loads, poor structure design etc)
- 5) This guarantee does not cover damage to the cloth or stitching caused by incorrect installation, impact, misuse, neglect, alterations or used for any other application other than domestic purposes.
- 6) This guarantee does not extend to colourfastness of the fabric. All resins and colours are chosen with extreme care for long life however exposure to sunlight can cause some changes over a period of time.
- 7) We do not cover consequential loss or damage other than that required by law.
- 8) The decision to replace or reimburse, is made by Absolute Trade Supplies Pty Ltd at their total discretion.
- 9) ATS will not pay for freight costs incurred in the return of the sail or its replacement.
- 10) ATS will not pay any costs incurred in the dismantling or the installation of any shade sail returned for replacement.

Claims Procedure:

In the unlikely event of a claim, Absolute Trade Supplies Pty Ltd must be notified before any agreement or commitment is made to any other party. Absolute Trade Supplies Pty Ltd will handle claims promptly but in any case where doubt may exist as to the cause of the failure, they reserve the right to use independent testing laboratories to assist with determining such cause. All sails must be returned to the manufacturer, together with proof of purchase.